

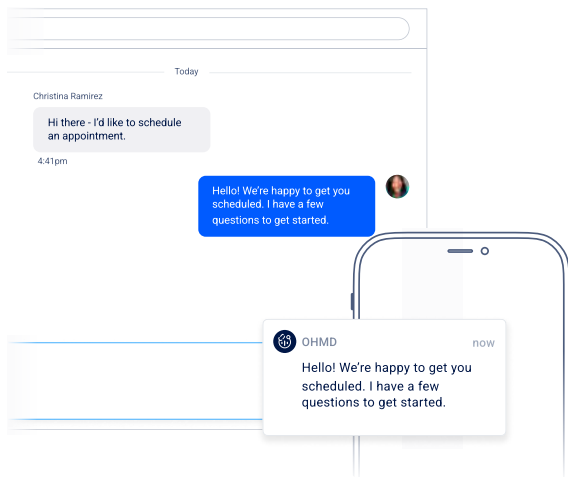


## Connect your practice with your patients. No phone tag required.

Your staff will save hours each day. Appointment no-shows will decrease, and patients will love how OhMD changes their experience and care.

### Personal and efficient communication with your patients.

Build a higher performing practice with better patient communication. With the OhMD platform, you can streamline patient follow-up. As a result, what used to take hours, now takes just seconds.



### Two-way patient texting for busy practices

Save hours of staff time, decrease appointment no-shows, and increase patient satisfaction through simple patient communication.

Patients cite quality of communication as the second most important factor driving loyalty to a provider, behind only quality of care.

**3 hrs** per staff member, saved each day

**25%** reduction in patient phone call volume

### A game changer!

*Patients love the ability to communicate via text message. We are able to reach patients who don't set up their voicemails or return phone calls. We also love that it goes directly to the athena chart once the conversation is closed. Highly recommend!*



**Amy LittleSun**

Practice Manager  
Performance Orthopaedic & Sports Medicine

# Patient-centered communication with OhMD



## Forms, Surveys, Files

Send patient education, intake forms, pictures, or links in seconds. With OhMD, send or receive images and files with ease.



## Video Visits

Connect with patients in real-time with OhMD Video Visits. Empower your team to provide better, more efficient care.



## Two-way Texting

No more phone tag or voicemails, saving your staff hours every day. Faster communication directly from your office number with no app download required.



## Referral Management

Automate the patient referral workflow with simple intake prompts and trigger immediate outreach to referred patients for fast scheduling.



## Automation & Reminders

Automate repeatable communication workflows to drive new revenue in your practice. Decrease no-shows by messaging groups of patients at once. Even boost reviews with post-visit follow-ups.



## Call-to-Text

Convert calls to a text message conversations and transcribe voicemails to reduce call volume while you automate common communication workflows.