

## Making the case for Nutshell



## What is Nutshell anyway?

Nutshell is a CRM that helps B2B, B2C, and D2C organizations work together to win more deals.

Nutshell uses automation, AI, sensible design & powerful add-ons to help organizations take the <u>next action</u> to close more deals and retain more customers.

## **Intro to Nutshell**

with CEO Andy Fowler

### Nutshell at a glance

- → Launched in 2010
- → Based in Ann Arbor, Michigan
- → Named a "Leader" in G2's Grid<sup>®</sup> Report for CRM every quarter since 2020
- → Currently serving 20,000+ users across 5,000+ companies





### The Best Next Action Selling CRM on the Market



### HOW WE'RE DIFFERENT

5 things Nutshell offers that other CRMs don't



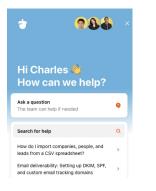
# Fast, free implementation

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- → Simple enough to set up without an IT department and manage without a paid admin.
- → No additional costs for onboarding and training.
- → Free onboarding data importing assistance!
- → Get up-and-running in days, not weeks.



### World-class live support



- → Our Global Support team provides technical assistance and strategic support via email or live chat, from the moment you start your trial.
- → Support is available for customers on all plans.
- → Live support is free, by the way. We want to *help* you.
- → Scheduled phone support available for our Enterprise tier customers.





### No contracts, no surprises



- → Pay month to month, and leave at any time. Or, get a discounted price by paying for a year upfront.
- → Either way, we won't lock you down with multi-year contracts or hold your data hostage. (Yes, some of our competitors actually do that.)
- → Unlimited data storage. Unlimited CRM contacts.
- → Pricing for add-ons is per company so it's easy to understand and <u>not</u> impacted by the number of users you need.

## Nutshell helps you close the deal

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	1531	City of Amherst, MA Rufus Bridge	1 month	\$57,000.00	Charles Berry	Qualify	1111	85%
		uilder's Current LLC	1 week	\$66,000.00	Lisa Williams	Qualify	1111	94
15	41 Ja	mes Demuth						
15	41 Ja	Central Oregon Community C	1 week	\$66,600.00	Dana Vargas	Qualify	10	79%

- → Sales process automations and reminders keep every deal moving forward.
- → Personal email sequences remember the follow-up for you.
- → "Hot leads" keep major opportunities front-and-center.
- → Enhance your CRM with powerful add-ons to gain insight into your website visitors, increase efficiency, and more.



7



# Fill your CRM with high-quality leads

- → Nutshell and WebFX have joined forces to offer best-in-class digital marketing services.
- → Partner with WebFX to put their digital marketing experts, cutting edge technology, and proven track record to work for your company.



revenue driven for our clients \$3,021,182,299 ()



Meta Business Partner

G





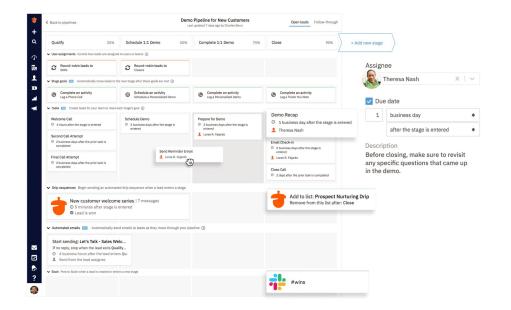
#### **INSIDE NUTSHELL**

# Simple enough for any user, sophisticated enough for any business

### Sales automation

From automated lead assignments and task reminders to email sequences triggered by pipeline stage, Nutshell puts time-wasting tasks on autopilot so sales teams can focus on building relationships.

For a deep dive on Nutshell's sales automation capabilities, watch this!



### Forms

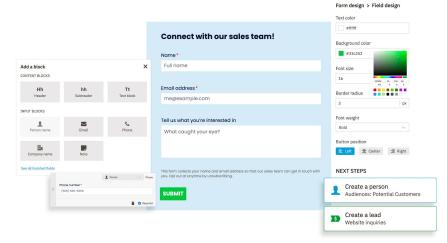
Whether you're collecting sales requests, providing downloadable content, or just gathering customer information, Nutshell Forms help you connect with your buyers.

Forms can be customized to create new people, companies, or leads, add tags, and drop contacts into an email marketing audience—without any manual effort from your team.





Add contacts to Nutshell directly from your website



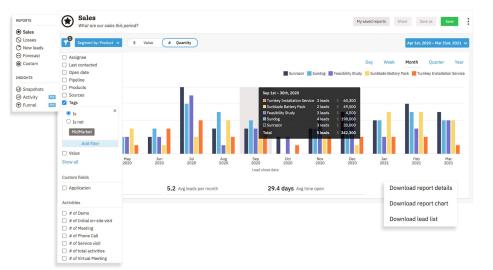
### Reporting

Our simple, customizable reports show sales managers what's working and what needs to be improved—right out of the box.

- Sales report
- New leads report

### Nutshell PRO Losses report

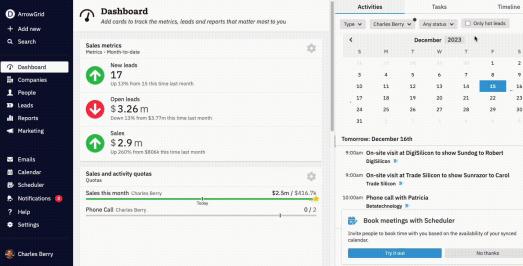
- Attribution report
- Forecast report
- Snapshots report
- Activity report
- Funnel report
- Custom reports



### **Team collaboration**

Keep important customer details from getting lost in your inbox!

@-mentioning and mobile alerts help teammates stay in the loop on everything that needs their attention.



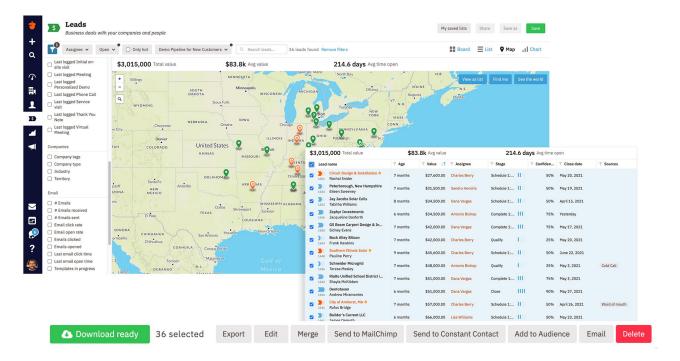
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### **Pipeline management**

Nutshell is the most flexible CRM for sales reps, offering four ways to view and work your leads.

- List view for a spreadsheet layout
- Map view for those on the go
- **Board view** for an overview of your pipelines
- **Chart view** for your reporting overview

### Map view: How we're different (and better!)



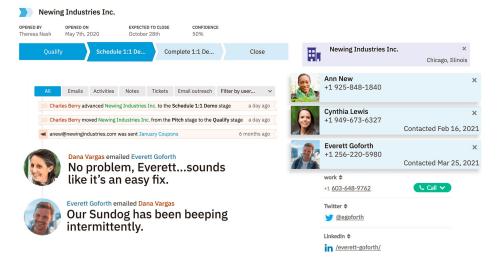
Many CRMs can display information on a map, but Nutshell lets sales teams take action. Filter contacts by location, and turn them into a lead list with one click.

### **Contact management**

Nutshell is the source of truth for all customer data, making every contact and conversation accessible for the entire team.

When adding contacts, Nutshell helps prevent duplicate records and makes it easy to update current records.

Our AI capabilities allow you to summarize a Contact's timeline into a bite-sized summary for easy review.





Carlsbad, California Phoenix Alamog San Diego Yuma Mexicali One field for all your info. • Enter a phone number, **Jacqueline Garland** Enter an email, phone number, address, etc. Met at SOLARCON 2017 C × Add tags... Jacqueline Garland Sales Director @Builder's Current LLC Created via CSV import: Feb 13 2:06 PM a day ago main \$ 3269 Simpson Square

Los Angeles Palm Springs

Carlsbad, CA US

email 🜲

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+1

work

+1 603-648-9762

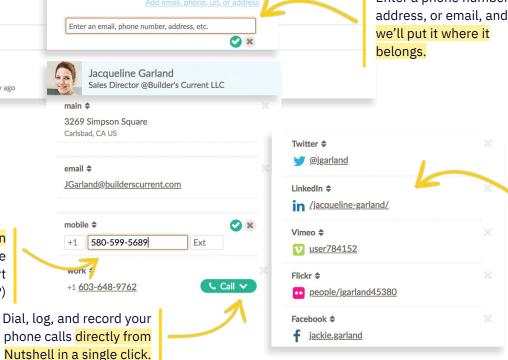
ARIZONA

Update your contact records in seconds. Just hover over the relevant field, click, and start typing. (How easy is that?)

63 °F

Send to.

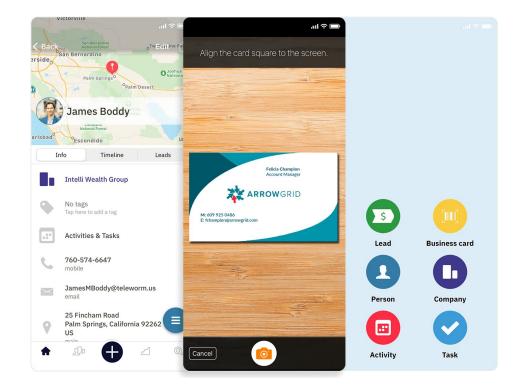
Delete



Leave the Googling to us. Every time you add a contact, Nutshell scours the internet to fill in their job title, social media accounts. location, and more.

### **Business card scanner**

Add new contacts on the fly with our business card scanner.



### Two-way email & calendar sync

Two-way email and calendar sync with Google Workspace and Office 365 keeps sales reps organized without changing how they work or requiring extra effort.

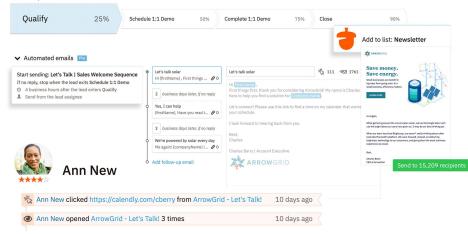
Syncing your Google Workspace or Office 365 account will also automatically import all your contacts.



### **Email communication**

Generate more replies with Nutshell's personal email sequences—we'll remember the follow-up for you. Plus, our shareable email templates put hours back in your week, and you can track opens for any email sent out of Nutshell.

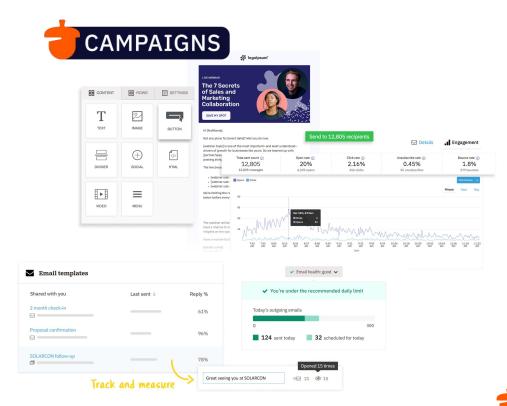
#### **Demo Pipeline for New Customers**



### **Nutshell Campaigns**

Build targeted marketing audiences from your CRM contacts, send marketing emails to thousands of contacts at a time, see who's engaging with your messages, and turn your subscribers into buyers.

Available for additional monthly charge. Starting at \$5/month for 100 contacts up to \$460/month for 60,000 contacts, with many options in between and custom pricing for over 60,000 contacts.



### **Powerful integrations**

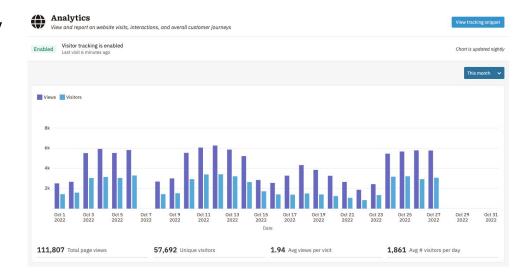
Make Nutshell the command center of your entire business. Nutshell integrates natively with some of the most popular business tools and connects via Zapier to hundreds more, saving you time and putting all of your valuable customer data in one place.



### **Nutshell Analytics**

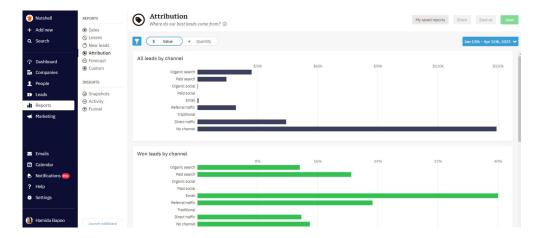
Imbed our Nutshell Analytics code on every page of your website to instantly start tracking page visitors and views and strengthen your relationships with your leads.

Unlike third-party analytics data, Nutshell Analytics data is stored in your CRM and belongs only to *you*.



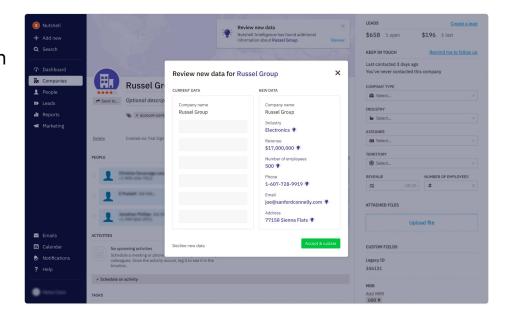
### Lead attribution

Level up your marketing strategy and invest in what works with Nutshell's lead attribution report. See where your best leads come from, whether paid or organic search, social media, or email connections.



### **Company & People Enrichment**

Optimize your sales and marketing approach with Company and People Enrichment, powered by Nutshell Intelligence. These tools provide up-to-date data and actionable insights about your customers and their needs, so you have the most accurate data without lifting a finger.



### Nutshell Scheduler

Keeping track of your meetings is easier than ever! Scheduler is our online meeting scheduler that lets you schedule Zoom, Microsoft Teams, or Google Meet meetings, add Nutshell Forms to your meeting invites, and collect data about your invitees before the meeting gets started.

Available as part of our Revenue Booster add-on, charged at \$37/month for your entire company - not per seat.

#### SCHEDULER

#### <sup>Meet with:</sup> Vanessa Wilkinson Client check-in

A meeting to assess and strengthen client relationship, review past activities, address any concerns, and identify opportunities for further collaboration.

#### 30 minutes

A Zoom link will be emailed to all participants

9:30 AM	6	5	4	3	2	1	30
10:00 AM	13	12	11	10	9	8	7
10:30 AM	20	19	18	12	16	15	14
11:00 AM	27	26	25	24	23	22	21
11:30 AM	3	2	1	31	30	29	28
12:00 PM							



### PeopleIQ

Easily find contact information for the people that work for your customers. Need to speak with someone in accounting but only have contacts for people in Sales? PeopleIQ can help.

Nutshell customers get 5 **free** PeopleIQ credits per month. Pricing starts at \$37 for 100 credits per month.



lect	people to add to Nutshell	Adjust filters
	Jeff Brambit Head of Accounting Director New York, New York, United States	ע איי ע ג
	Rick Tram Lead Product Designer Marketing and Media New York, New York, United States	י ≥ י נ
	Sally Stellar Account Executive New York, New York, United States	ע ₪ ע ל
	Harriott Humble Product Designer Marketing and Media New York, New York, United States	י ≥ י נ
	Roger Rambleton Videographer Marketing and Media New York, New York, United States	ע ₪ ע ל



## VisitorIQ

Find out who's visiting your website with VisitorIQ so you can target the people and companies that are already interested in your products and services, even if they don't fill out a form, download a white paper or call your sales line.

VisitorIQ is a feature of PeopleIQ



VisitorIQ Identify potential customers and opportunities visiting your website ①

. Visitors 🏛 Setting

All visitors v	Q. Search visitors 2,648 vis	itors						
1-50 of 2648			K Prev 1 2 3	4 5 Next >				
Company name	Full address	First visit	Region	# of Visits	Industry 11	# of Employees	Date added	Revenue
R1		February 24, 2023	Dallas, Texas	1	Administrative Sup	250		\$1
R1	8 - E	February 24, 2023	Provo, Utah	4	Administrative Sup	25000		
Ha.		February 24, 2023	Costa Mesa, California	6	Administrative Sup	25000		
R1		February 28, 2023	Louisville, Colorado	3	Administrative Sup	50		4
<b>H</b> 1	-	March 2, 2023	Mountain View, California	11	Administrative Sup	500		SI
Ra		March 3, 2023	Salt Lake City, Utah	2	Administrative Sup	50		1
Ra		March 6, 2023	Los Angeles, California	2	Administrative Sup	250		SI
Ha	-	March 6, 2023	US	1	Administrative Sup	10		1
Ha .		March 10, 2023	Seattle, Washington	1	Administrative Sup	25000		
R		March 11, 2023	Santa Clara, California	1	Administrative Sup	10		1
Ra		March 14, 2023	Santa Monica, California	1	Administrative Sup	2500		\$21
R		March 16, 2023	Olympia, Washington	1	Administrative Sup	50		1
Ha		March 20, 2023	Raleigh, North Carolina	1	Administrative Sup	2500		\$21
R:		March 21, 2023	Dallas, Texas	1	Administrative Sup	10		1
R		March 23, 2023	Alexandria, Virginia	1	Administrative Sup	10		4
R:		March 24, 2023	New York, New York	5	Administrative Sup	250		\$1
R.		March 24, 2023	El Cajon, California	1	Administrative Sup	50		ą
R		March 24, 2023	North Charleston, South Caro	1	Administrative Sup	500		\$1
R:		March 29, 2023	Roswell, Georgia	1	Administrative Sup	50		4

## CompetitorIQ

Compare your website traffic with your competitors so you can uncover which marketing channels are driving their success, fine-tune your strategy, and spot opportunities for growth.

CompetitorIQ is included free for all Nutshell customers.

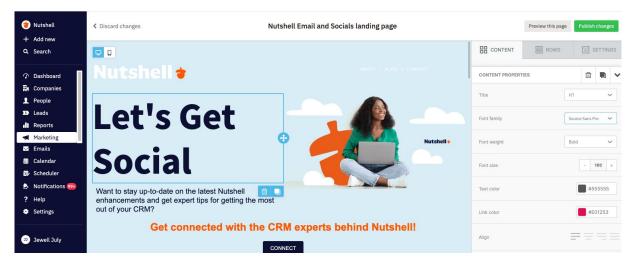


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## **Landing Pages**

Design and host custom landing pages on your website to website visitors no coding necessary. Easily collect visitor information and schedule bookings by embedding Nutshell Forms and Nutshell Scheduler on your pages.

All Nutshell customers can create Landing Pages and can upgrade to remove branding.



1

### **Artificial Intelligence**

Leverage AI in your CRM with Nutshell's PowerAI! Quickly summarize People, Company, and Lead timelines to see the history of your relationships in one paragraph, and get accurate Zoom transcription summarizations to share with your team.

The PowerAI plan also comes with everything in Nutshell Pro. Pricing starts at \$52/month per user.

#### POWER AI 🐲

#### Nutshell's Artificial Intelligence CRM

## **Power AI**

With Power AI, you can...

- 🗸 Summarize People, Company and Lead timelines
- Zoom transcription summarizations

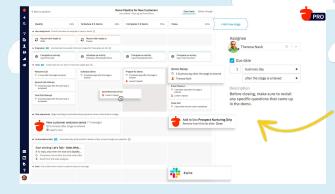
Ask yourself – If you saved each one of your sales reps 3 hours a month, how much is that worth to your business?

Power AI can do just that!

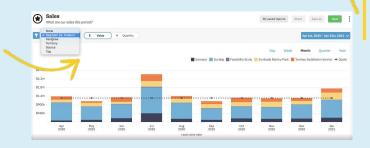
### LEVEL UP

### Who gets value from Nutshell? (Hint: It's everybody)

### Nutshell powers sales managers



Nutshell makes it easy to identify and improve what's working. Track and measure everything from wins and losses, to lead sources, to sales rep activity and funnel efficiency. Design and automate your perfect sales process. Automatic lead assignment, task creation, stage goals, reminders, and guidance keep your team on the same page and speed the onboarding of new hires.



A         Style         Quality is         Style         Pitch /         Style         Pitch /         Style         District distribution         Distribution <thdistribution< th="">         Distribution</thdistribution<>	Charles Berry, Dana Vargas	Open	. Pending, + 1 🗸 🗌 Only hot	High volum	e outbound leads 🐱	Q. Search lead	L. fou	nd Niters	0.5	9	h .
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	1		Town of Fairfield, \$3 Charles West					Harold's Grid-Conr Robert Sowell	\$34.5k		

### Get a broad view or examine the finest detail.

Immediately find the status and value of any lead, and the historic record of every contact's phone calls, emails, notes, and activities.

### Nutshell is the CRM sales reps actually use



#### Work leads effortlessly.

Countless integrations, two-way email and calendar sync, one-click phone dialing and recording, a free mobile app, and more let every rep work how they want to work. Reps can see all of their deals, create and save dynamic lists, visualize their pipeline, find prospects on a map, and customize their dashboard with the information that matters to them most, so they can **focus on the right deal at the right time.** 



Great meeting you at the event! I ha	Great meeting you at the event! I have something for you	
<ul> <li>Add follow-up email</li> </ul>	Hi (1997 dam). Hi was a pleasure meeting you the other day, I checked out your company' He you're deing amacing things.	website and it sounds
What are placeholders? Parabatheria (hears example things) allow you to add concentent toyour metal comparison that you? It is measived to fill in tabler, if is a great way to keep your messages personalized, solid list to topic! And don't survey, we went't bit you study, and all before you replace your placeholder.	All interfaces Lands for a head group out-out-glied Amound that helpsy interfaces and out-out-standing and out-interesting head interfaces and out-out-out-out-out-out-out-out-out-out-	an article that we put
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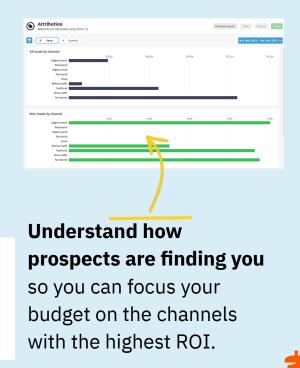
Sell more, work less. Nutshell makes adding and updating contacts, communicating, and reporting with your CRM a cinch. Simple UI, automated tasks, email templates, and a clear "to-do" list make everything you need just a click or two away.

# Nutshell is built for marketers who care about sales outcomes

alify		
Automated emails 📴 Auto	matically send emails to leads as they move throu	ugh your pipeline Sent 1,761 times
Start sending: Let's Connect		Let's Talk Solar!
	Let's Connect	
	Let's Talk Solar!     P 1	First name.
+		First things first, thanks for considering ArrowGrid! My name is Charles and I'm here to help you.
	2 business days later, if no reply	Let's connect! I'm here to help, so please use this link to find time on my calendar that works for you.
	Ø1	I'm looking forward to hearing back.
	3 business days later, if no reply	Thanks! Charles
		Viaits
	Ø2	ARROWGRID
	d follow-up email	
· · · · ·		B I U = 🖉 🖻 Insert field 🗌 Use your signature

sequences based on where a lead is in your pipeline.

Automatically trigger drip



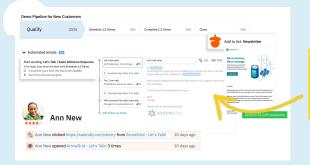
Collect leads directly from your website, place them in the most relevant email marketing audiences, and **measure engagement**.

### Support, operation, etc., etc.

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Solve customer issues faster by **understanding the full context** of every relationship.



Get a **big-picture view** of your company's revenue, growth trends, and efficiency.

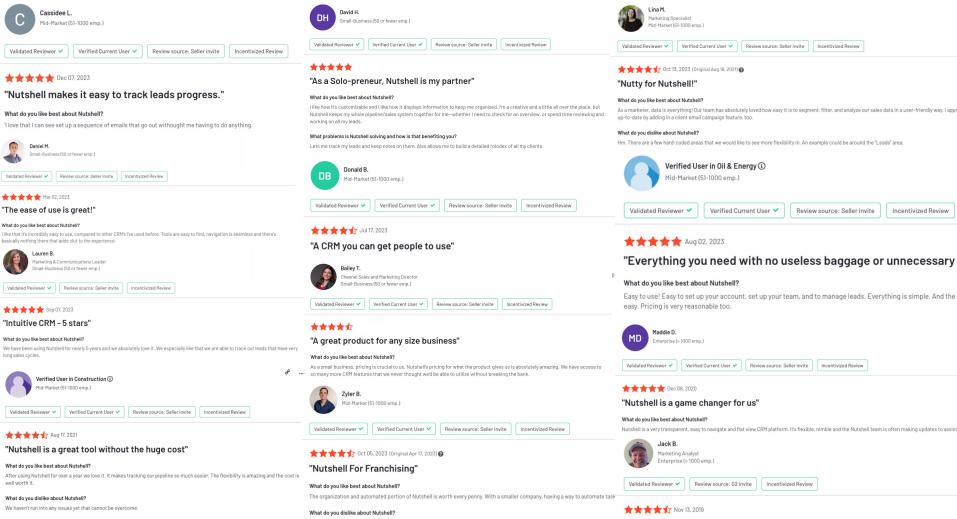
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<ul> <li>Attribution</li> <li>Forecast</li> </ul>	Assignee 👻 Products 👻	Sources 🛩 Competitors 🛩 Tags 🛩 Da	te range: Current month 🐱	41 leads valued at \$3.61r
Custom     INSIGHTS	Prospecting	5 added		
@ Snapshots	14 already 1 remain	19 leads	5% 1 closed	0% %***
1	Average time in stage: 13.7 day Qualify	s 95% 18 advanced		
				3% 1 Won
	19 already 35 remain	37 leads	5% 2 closed	3% 1 Lost
	Average time in stage: 33.3 day	5		
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Launch wallboard				

Get started quickly with **all your contacts imported** and synced (even the custom fields).

### **#MADPROPS**

### Our customers "love, love, love" us!





#### What problems is Nutshell solving and how is that benefiting you?

Taking disconnected sales pipelines and aggregating them into usable data and management reports.

I do not think this is necessarily a downside, but you need to ensure you understand each section and data section before you beg down the line.

"Feel the power productivity in your hands with Nutshell!"

### The best value in CRM, period.



\$16

Simple, flexible CRM that helps teams organize their contacts, leads, and conversations.





CRM, sales automation, and advanced reporting to help your team maximize every opportunity.

42 per user per month

**VIEW PLAN DETAILS** 

**VIEW PLAN DETAILS** 

per user per month



Harness the power of Artificial Intelligence to improve efficiency, effectiveness and revenue in your CRM.

\$52 per user per month



No limits. No caps. No nonsense. Our tier that gives your team the most firepower.

\$67 per user per month

VIEW PLAN DETAILS

**VIEW PLAN DETAILS** 

### **Priced for growing businesses**

#### **Calculate your cost** Plug in your team size and the plan you're interested in, and we'll do the math for you. \$192 + Monthly Users 1 Annually per year FOUNDATION PRO \$16 \$42 per user per month per user per month POWER AI 🧐 ENTERPRISE \$52 **\$67** per user per month per user per month

### Get in touch

See how easy it is to reach our team, even if you're not officially a Nutshell customer yet.



### Learn more

**Nutshell Basics** How-to videos to help you start selling with Nutshell.

**Support** Find quick answers and tutorials about anything in our product.

How do you sell? Pick your sales model and find out how Nutshell works for teams like yours.

**Company** Meet our brilliant team.

Secret Stash All our best sales resources in one place.

YouTube See our people and our product in action!

