



# Maximize resilience.

# Mitigate risk.



Take your cyber security to the next level with Covalence\*. With this professional security services bundle, you receive industry-leading assessments, simulations, and recommendations to harden your defence — in addition to that 24x7 protection you experience with Covalence.

This bundle is the perfect solution for those looking to assess their current cyber security plans and establish a proactive strategy that protects their business and addresses the security requirements of various stakeholders. The Field Effect security services team will work closely with you to assess your current cyber security level, identify potential gaps and provide a detailed plan to address them, develop an incident response plan, and conduct targeted phishing simulations to train employees and strengthen resilience.

Gain peace of mind knowing your business has all the critical protections and processes in place to reduce the risk and damage of a cyber security incident.

# This offering includes the following services:

01	Security Maturity Assessment	The Security Maturity Assessment evaluates your current security posture and provides the details to maximize it. Our cyber security team conducts a straightforward survey designed to highlight key risk elements. From there, we suggest strategies and tactics for a comprehensive cyber security risk management strategy and deliver a tailored, prioritized plan to implement these recommendations.
02	Incident Response Preparedness	An Incident Response Preparedness plan minimizes the impact of potential attacks by proactively identifying remediation steps, documenting key processes, and determining critical stakeholders. With proper preparation and Covalence in place, you can be confident that threats are quickly identified and resolved, significantly reducing both costs and recovery time.
03	Phishing Simulations	Our phishing simulation service provides two targeted campaigns per year to test employee resilience against social engineering attacks. These campaigns mimic the tactics and techniques used by sophisticated threat actors to ensure employees can recognize and appropriately react to phishing attempts. You'll receive a comprehensive report that includes campaign details, technical analysis, results, and key findings — including baseline comparisons if applicable — and clear, straightforward steps to reduce employee-based risk.
04	Prepaid Incident Response	Having an experienced incident response team in place, with prioritized support if required, ensures the most efficient threat detection and response and can greatly reduce the impact of a cyber security event. Even with sophisticated security plans and solutions in place, there may still be areas of weakness that expose your organization — such as unpatched systems and devices or even human error. Should an incident occur, Prepaid Incident Response ensures you're immediately assigned a security specialist to assess the situation and identify required incident response actions. If significant incident response effort is needed, you will be credited the prepaid amount toward these services.
05	Urgent Call-out Service	Covalence constantly monitors and identifies threats, risks, and vulnerabilities, and provides these in the form of AROs. Urgent Call-out Service provides additional white-glove service. If a high-priority ARO or active compromise is discovered, you will receive a phone call from our cyber security team to discuss the issue and clarify additional remediation steps. The team will continue to engage with you until the threat or vulnerability is resolved.

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## **Outcomes**

In addition to the continuous protection offered with Covalence, this bundle provides you with:

- Expert review and validation of your existing security program and incident response plan
- Phishing simulation reports with results and recommendations to reduce the threat surface and increase resilience to social engineering attacks
- A security maturity assessment with recommendations for improvement
- A prioritized list of security controls
- Targeted phishing campaigns to maximize employee resilience
- A board-appropriate summary of your current security posture including strengths and gaps
- An actionable plan to reduce costs and recovery time post-incident
- Immediate outreach from an experienced cyber security expert during high-priority events, even if action has already been taken in response
- Annual reviews of your security and incident response plans
- Prioritized support during compromise and a trusted incident response team on standby

## Field Effect Covalence

It's time to get the single source of protection you need to identify and stop cyber attacks across your entire IT infrastructure and secure your business.

Through powerful monitoring and advanced analytics, Covalence makes it easy to understand, prioritize, and act on cyber threats and risks in real-time. Providing analyst-verified threat data as simple, prioritized, actionable reporting, Covalence helps you understand your threats as Actions, Recommendations, and Observations (AROs). This proprietary approach removes noise to show you the alerts that matter with the context needed to resolve them.

### Contact our team today.

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