



Case Study: Safety, Productivity, Visibility. YAROOMS Desk Booking for Focus
Independent Adult Social Work Network C.I.C



About Focus C.I.C

Focus C.I.C is a Social Enterprise who have been working in partnership the NHS and local government since 2013.

The organization provides social services, such as safeguarding, career guidance, continuous health care, hospital discharge, etc., to the most vulnerable people in North East Lincolnshire.

Acting as "community brokers", 80 staff members work to enable people to take control of themselves, to make full use of the community assets available and to develop new community capacity.

The challenge

Before YAROOMS, the **Focus C.I.C** staff, half of them working from the office, and another half – in and out, followed open seating policies.

The "first come – first served" principle often resulted in **overcrowded workplace** and people having to go home, or settle in alternative areas, such as kitchen.

The coronavirus pandemic has aggravated these capacity challenges, bringing the new **social distancing** and **occupancy management** regulations. Jamming up in the office canteen was no longer an option.



Focus C.I.C implemented YAROOMS Workplace July 2020

We started with the desk booking module to offer everyone instant availability and autonomy when planning work.

The screenshot displays the YAROOMS Workplace software interface. The browser address bar shows 'yarooms.com'. The main header includes 'Heritage House', a date selector for '20 Jan 2021', and view toggles for 'Map View' and 'Timeline View'. A left-hand navigation menu lists: Rooms, Workplace, Map, Timeline, Find a space, My bookings, All bookings, Account, and Manage. The central area shows a floor plan of the 'Ground Floor - Desks' with various rooms labeled: PEOPLE SERVICES TEAM ONLY, BOARDROOM SPA STAFF ONLY, RECEPTION, SUPERVISION ROOM, DISABLED WC, LIFT, LOBBY, ENTRANCE, MALE TOILETS, FEMALE TOILETS, MEETING ROOM 2, MEETING ROOMS (numbered 3, 4, 5, 6), and QUIET ROOM. A 'Desk 7' booking modal is open, showing 'Monitor/Screen' and a 'Book now' button. A status bar at the bottom indicates '36% CAPACITY' and '36% OCCUPANCY', with a legend for 'Available 33' (green dots) and 'Busy 19' (red dots). A note in the top right corner states: '* Joe's Office may be required at any time. If you have booked a desk, you may be required to use Joe's Office.' The user's name 'Dragos YAROOMS' is visible in the bottom left corner.

Results with YARMS



Improved visibility

Employees know when and where they will be at the office. Desks can be reserved near colleagues they need to collaborate with.



Employee satisfaction

Spaces matching individual criteria can be reserved autonomously (phone, monitor, etc.).



Workplace safety

Successfully implemented social distancing requirements and capacity regulations.

\$50k / year

The worth of employee time that **Focus C.I.C** saves using YAROOMS



Why YAROOMS?

The workplace management/desk booking solutions come in all shapes and forms, so we asked **Focus C.I.C** what made them select YAROOMS:

- **User-friendliness:** a clean, simple, easy to understand interface.
- The balance between **price and value.**
- **Mobile application** with its on-the-go scheduling capabilities.
- Company **branding features**, allowing to create an interface that employees feel familiar to.



A happy customer

YAROOMS

"We highly recommend YAROOMS - it delivers everything what's promised. Great service and support, too. I like the constant development - every now and then, new features are added to the solution, and each of them seems to be helpful in one way or another".

ASHLEY JARVIS, Focus C.I.C
Digital Information Co-ordinator